

DEVELOPMENT MANAGEMENT PERFORMANCE UPDATE – MAY 2021

1. INTRODUCTION:

- 1.1 This report briefly sets out performance in relation to the determination of planning applications in both Development Management and Majors teams for the period up to 31 March 2022.
- 1.2 The table below sets out the figures for the number of cases decided and percentage within time set against the relevant target and summary of 24-month average performance.
- 1.3 In addition, the table sets out the number of cases registered and validated within the month (up to 28 Feb 2022).

Performance Measure	Actual Performance	Target	Comments
Decision Notices (Up to 31 March 2022)	Major 4 decisions issued <i>100% within time period</i>	60% (80% NNDC)	24 month average to 31 Mar 2022 is 87.8%
	Non-Major 82 decisions issued <i>82.93% within time period</i>	70% (90% NNDC)	24 month average to 28 Feb 2022 is 86.02%
Validation (Up to 28 Feb 2022)	315 applications registered 266 applications validated	3 days for Non- Major from date of receipt 5 days for Majors from date of receipt	Datasets do not currently breakdown validated apps by Major / Minor or those on PS2 returns, but performance data retrieval to be reviewed.

2. Changes to Performance Reporting at Committee:

- 2.1 Officers wish to ensure that Committee have a clear understanding of how the Planning Service is performing. In addition to the application types that form quarterly returns to government, the Planning Service at NNDC deal with a large number of matters which do not form the government data return. Reading the government returns alone does not therefore provide a full picture of the activity within the department and the breadth work that is being undertaken.
- 2.2 The DM & Majors Manager is currently working to bring together an updated dataset which represents a fuller picture of the activity within the department for each calendar month. This is expected to include:
- Applications on hand at the beginning of the month;

- New Applications registered;
- Applications validated;
- Applications determined (by decision);
- Applications determined (by type) including stating those applications determined forming the government performance return;
- Number of Appeals on hand;
- Number of Appeals decided (including decision forming the government performance return);
- Number of pre-application advice requests received;
- Number of pre-application advice requests determined;
- Number of officer FTEs within the department;
- Average caseload per officer;
- Average time take to determine applications by application type (including pre-app advice); and
- Applications on hand at the end of the month

2.3 Whilst the dataset forming the report to Committee is expected to be refined and revised further, where possible, this dataset will be presented as an infographic to provide a greater visual representation of activity within the Development Management Service. Officers would welcome any feedback or suggestions of datasets that would assist the Committee in understanding the work of the department.

3. RECOMMENDATIONS:

3.1 Members are asked to note the content of this report.